

# Privacy Policy

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**Last updated:** 2026.04.14.

The following policy provides information on how the website fizgo.hu and its operator (hereinafter referred to as the "Service Provider") process the User's personal data when completing the contact forms available on the website.

## Data Controller Information

**Name:** Rigó Zsolt, Sole Proprietor

**Address:** 8900 Zalaegerszeg, Táncsics Mihály utca 2.

**Email:** zsolt.rigo@commodit.hu

## Scope and Purpose of the Processed Data

When the contact forms available on the website are completed, the Service Provider collects and processes the following data:

- Name
- Email address
- Phone number
- Tax number
- Other messages provided in the comment field
- Declarations regarding acceptance of the privacy notice

The purpose of the data processing is solely to enable the contact initiated by the user and to manage and respond to user inquiries.

The data will not be used for marketing purposes without separate consent.

## Legal Basis for Data Processing

The legal basis for data processing is the voluntary consent of the data subject pursuant to Article 6(1)(a) of the GDPR.

## Nature of Providing the Data

Providing the data is voluntary; however, in the absence of certain data (for example, name and email address), we will not be able to respond to the inquiry.

## Duration of Data Storage

Personal data will be stored until the contact request has been fulfilled, or for a maximum of 48 months. After this period, the data will be deleted unless a longer retention period is required by law.

## Access to and Transfer of Data

The personal data provided shall be processed by the Service Provider.

The following data processors may participate in the processing of the data:

- Hosting service provider
- Email service provider
- Other technical service providers (e.g. systems necessary for the operation of the website)

The data will not be transferred to third parties unless required by law or by an official authority.

## Transfer of Data to a Third Country

In some cases, certain data processors may operate outside the European Economic Area. In such cases, the Service Provider shall ensure that the data transfer takes place with appropriate safeguards in place (e.g. contractual clauses adopted by the European Commission).

## Rights of Data Subjects

The User has the right to:

- Request information about their processed personal data
- Request rectification or deletion
- Request restriction of processing
- Withdraw their consent at any time
- Lodge a complaint with the supervisory authority

For questions or requests related to data processing, the Service Provider may be contacted using the contact details provided above.

### **A complaint may be submitted to:**

National Authority for Data Protection and Freedom of Information (NAIH)

Web: <https://www.naih.hu>

## Data Security

The Service Provider shall take all necessary technical and organizational measures to protect personal data, in particular to prevent unauthorized access, alteration, or disclosure.

## Amendments to the Policy

The Service Provider reserves the right to amend this privacy policy at any time. Changes will be published on the website.